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- (b) an oil component;
- (c) a fatty alcohol; and
- (d) a fatty alcohol polyglycol ether.
- 12. The process of claim 11 wherein the esterquat is present in the composition in an amount of from about 0.1 to 25% by weight, based on the weight of the composition.
- 13. The process of claim 11 wherein the oil component is present in the composition in an amount of from about 0.5 to 90% by weight, based on the weight of the composition.
- The process of claim 11 wherein the fatty alcohol is present in the composition in an amount of from about 0.1 to 75% by weight, based on the weight of the composition.
- 15. The process of claim 11 wherein the fatty alcohol is cetearyl alcohol.
- 16. The process of claim 11 wherein the fatty alcohol polyglycol ether is present in the composition in an amount of from about 0.1 to 75% by weight, based on the weight of the composition.
- 17. The process of claim 11 wherein the fatty alcohol polyglycol ether is a cetearyl ethoxylate having from about 1 to 20 moles of ethylene oxide.
- 18. The process of claim 11 wherein both the fatty alcohol and the fatty alcohol polyglycol ether have identical fatty acid residues.
- 19. The process of claim 11 wherein (a), (c) and (d) are present in the composition in a ratio by weight of (a):(c)+(d) of from about 90:10 to 10:90.
- 20. The process of claim 11 wherein (a), (c) and (d) are present in the composition in a ratio by weight of (a):(c)+(d) of from about 80:20 to 70:30.
- 21. The process of claim 11 wherein (a), (c) and (d) are present in the composition in a ratio by weight of (a):(c)+(d) of from about 20:80 to 30:70.
- 22. A process for treating human skin and hair comprising contacting the skin or hair with an aqueous composition containing:
 - (a) from about 5 to 15% by weight of an esterquat;
 - (b) from about 5 to 50% by weight of an oil component;

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(c) from about 5 to 50% by weight of a fatty alcohol; and

(d) from about 5 to 50% by weight of a fatty alcohol polyglycol ether, all weights

being based on the total weight of the composition.